

**UNIFIED CARRIER LICENSE  
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

**PCCW-HKT Telephone Limited (“PCCW-HKT”) and Hong Kong  
Telecommunications (HKT) Limited (“HKT”)**

**Name of Tariff:**

Local Business Telephone Service (“**Service**”)

**Description of Tariff:**

See Annex A

**Effective date of tariff:**

Immediate

**Revision history:**

Revision to the tariffs in Tariff No. U0025-013-Oct2016-R published on 19 October 2016 in relation to rebranding for certain value-added service package for the Service for commercial customers.

**Local Business Telephone Service<sup>1,2</sup> (“Service”)**

The Service provide telephone line service(s) which allow a subscriber (being a commercial customer) at designated commercial address(es) using an apparatus from a fixed line, facsimile machine, computer device, handheld device, private automatic exchange (“**PABX**”) or other equipment to communicate with another such device(s) (including but not limited to originating/receiving voice calls, facsimile and other form of data transfer) via one or more channels of communication through fixed telecommunications.

The charges for the Service are set out as below:

<u>Particulars</u>	<u>Charge / mth</u> <u>(HK\$)</u>
<b>(1) Line Rental<sup>3</sup></b>	
(a) Business Telephone Line and Business Select <sup>4</sup> Series	5,000 / line
(b) Business Faxline and Datel Series	5,000 / line
(c) Business Hunting Line Series <sup>5</sup>	5,000 / line
(d) Business Citinet Line Series	5,000 / line
(e) Direct-Dialing-In (“ <b>DDI</b> ”) Line Series <sup>6</sup>	5,000 / line
(f) Priority Line	5,000 / line
<b>(2) Value-added Services (“VAS”)</b>	
<p>Value-added Services (“<b>VAS</b>”) features set out in the rates table below enable a commercial subscriber to enjoy additional features whilst subscribing to a Service via customer’s own network equipment and/or smartphone apps. Usage of certain features of VAS is subject to eligibility of relevant device accessing the Service(s) and/or relevant VAS feature(s) on offer to a particular Service. Relevant terms and conditions of VAS apply. VAS may be offered individually or as a bundled service plan to a commercial subscriber. The prevailing VAS service plans on offer include but not limited to MagicStar, Starline, Value Added, Comm.Service, Smart Biz Line – On–the-go and Corporate Fax Solution.</p>	
(a) Abbreviated dialing (enabling storage of frequently used number(s) by using certain designated code(s) assigned by the customer and/or service provider as instructed by the customer)	100
(b) Appointment service (where a customer is reminded of important appointments by HKT’s service representatives)	100
(c) Always answer (a call answering service enabling the picking up of incoming calls by system with playback of a pre-defined voice recording)	100
(d) Block-the-blocker (enabling a customer to reject incoming calls not showing caller line identity or anonymous calls)	100

<u>Particulars</u>	<u>Charge / mth</u> <u>(HK\$)</u>
(e) Business & OneCall Number service (for an existing commercial customer suspending Line Rental under the Services to divert all incoming call to a relevant fixed Local Business Telephone number to a designated OneCall number with a “8” prefix subscribed by the customer which in turn enabling the incoming call to be forwarded to a designated terminating number set by such customer)	200 / number
(f) Call forwarding (enabling a customer to forward an incoming call to a designated telephone number with various features enabled by system setting(s) or manual input)	500 / number
(g) Call number announcement (for playback of pre-recorded message as designated by the customer)	500 / number
(h) Call number display for incoming calls	50
(i) Call on hold (where the caller will hear certain music tone when being put on hold)	40
(j) Call pick up (enabling an user of a telephone line to pick up incoming call(s) made to designated telephone numbers subscribed by the same customer)	40
(k) Call security for International Direct Dialing (“IDD”) (where a designated security code is required to enable making of outgoing IDD calls)	40
(l) Call security for incoming collect calls (where incoming collect calls from overseas will be rejected)	40
(m) Call through (enabling customer to make outgoing calls via HKT’s system(s) through designated device(s))	100
(n) Call transfer features (allowing a customer to transfer an incoming call to a designated telephone number (by system setting(s) or manual input) and/or add a third party from Hong Kong or overseas to existing conversation)	100
(o) Call waiting (with various features)	40
(p) Distinctive ringing (enabling customer to assign ringtone(s) of certain style for incoming call(s) assigned by the customer and/or service provider with a device supporting such feature)	40
(q) Do-not-disturb (with features such as rejecting all incoming calls or unless with access by a designated security code or by filtering incoming calls from designated telephone number(s))	40
(r) Duplex ringing (enabling a single telephone line using two numbers with distinct ringing tone)	40
(s) Fax mail service for end-user (receiving and/or distributing faxes via storage facility(ies) and/or system(s) through HKT’s system(s) and accessed by designated device(s) and/or Internet portal)	300 per user in a group
(t) Fax mail service for system administrator (receiving and/or distributing faxes via storage facility(ies) and/or system(s) through HKT’s system(s) through designated device(s)) for end-user	60 per user in a group
(u) Hunting feature enabling an incoming call to be diverted to designated telephone numbers subscribed by the same customer when the line is engaged	40
(v) Media service (such as listening to songs)	40

<u>Particulars</u>	<u>Charge / mth</u> <u>(HK\$)</u>
(w) SIM ring (enabling customer to receive an incoming call via multiple device(s) simultaneously)	100
(x) Voicemail (access via a designated fixed line device or a handheld device)	120
(y) No Miss Call (enabling transfer of incoming calls to preset announcement on busy line and/or no answer, together with relevant Call Report)	150
(z) Music on Hold	40
<b>(3) Voice Traffic Management (“VTM”) for commercial customers</b>	
VTM enables subscribers of designated Service(s) (such as Citinet and DDI) to manage large volume of incoming calls to designated telephone number(s) with the following features:	
- Accommodation of large volume of calls via HKT’s designated network equipment	1,100 / line
- Traffic pattern monitoring during specified hours and/or days	5,000 / report
<b>(4) Other charges</b>	
- Installation charge	2,000 / line
- Installation of additional extension sockets	475 / socket
- Internal relocation charge	600 / socket
- External relocation charge / moving charge	2,000 / line
- Reconnection charge	300 / line
- Pre-wiring for new line or relocation line	300 / line
- Application cancellation charge (cancellation of application for subscription to the Service(s) before completion of service installation)	950 / line
- Change of name of registered customer name under a Service	300 / request
- Change of a telephone number at request of a customer	200 / number
- Charge for porting another fixed line number to replace number under existing Service	950 / number
- Changing a designated socket for a customer’s owned telephone instrument at the request of a customer	300 / socket
- Collecting a telephone instrument at the request of a customer	300 / set
- Paper bills (additional charge payable by customers opting for receiving printed paper bill)	200 / bill
- Installation / Relocation / Reconfiguration charge (work undertaken outside normal operating hours at request of subscriber) Bulk project basis	2,000 / line
“ Office Hours” are defined in Hong Kong time as 09:00-18:00 (Monday to Friday) HK 09:00-13:00 (Saturday)	Cost formula

Particulars

Charge / mth  
(HK\$)

Remarks:

- (1) Each Service under relevant Service Plan(s) is subject to applicable terms and conditions (as amended from time to time) set out in any Service Plan(s), Application and Service Literature, applicable Special Conditions under the relevant Service (if applicable) and the prevailing General Conditions of Service of HKT.
- (2) Provisions of the Services and are subject to network resources and availability. Further, HKT can only provide the Service(s) to those locations where its network is currently installed and such Service(s) are being and can in the future be provided. Whether a Service is available at a customer's address will depend on the infrastructure in place to his/her residence, the technology HKT is currently using within and to the building of the customer's address (which HKT may change from time to time), marketing initiatives and other factors as determined by HKT from time to time.
- (3) Unless otherwise stated, the line rental for a Service is charged based on the leasing of a line/channel enabling one simultaneous call.
- (4) Business Select is a service constituting a business telephone line bundled with certain designated VAS feature(s).
- (5) Hunting Line Service enable an incoming call to be diverted to designated telephone number(s) subscribed by the same customer when the line is engaged.
- (6) DDI Line Service accommodates incoming call made to designated block(s) of DDI numbers (each block contains 100 numbers) assigned to a commercial customer via such number of channels as specified by HKT.
- (7) HKT reserves the right not to provide any Service(s) to those customers who have previously found our service to be unacceptable despite it being provided in accordance with our tariff terms and conditions and at our normal service levels.